PART 1, Task B

6. The purser is assisting the cruise passengers. The purse is for sale in the gift shop.
7. The musicians play for the guests after dinner. The magicians entertain the passengers in the lounge.
8. The baggage handlers are loading the luggage onto the carts. The cars are parked by the terminal.
9. The tanker is sailing into the harbor. I thanked her for her sailing lesson.
10. They let her board the plane without a boarding pass. Their letter about the service on the plane was lost.

PART 1, Review

11. (A) The family are getting ready to board the plane.
   (B) The family are packing their bags.
   (C) The family are getting off the plane.
   (D) The family are picking up the grate.
12. (A) The freight is being sent.
    (B) The car is getting gas.
    (C) The container ship is at sea.
    (D) The ship is taking on fuel.
13. (A) The customers are choosing a table.
    (B) The waitress is wearing an apron.
    (C) The diners are looking at their menus.
    (D) The waiter is writing a check.
14. (A) He’s looking out the bus window.
    (B) He’s buying a book to read.
    (C) He’s traveling with a cook.
    (D) He’s watching the time.

PART 2, Review

16. Would you like a queen-size bed or a twin room?
   (A) My daughter has twin boys.
   (B) We’d prefer one large bed, thank you.
   (C) This size dress doesn’t come in red.
17. I think I’ll check all of my bags.
    (A) The check cleared the bank.
    (B) I’m only going to check two.
    (C) There are some rags in the closet.
18. Does the express train leave from this platform?
    (A) No, this is for the local train.
    (B) Yes, I had your pants pressed.
    (C) The speaker’s platform is raised.
19. How often do you come to Tokyo?
    (A) We came later.
    (B) I’ll be seeing you more often.
    (C) Only once or twice a year.
20. Do any of your rooms have a park view?
    (A) Yes, you can park in the new garage.
    (B) This room is too dark.
    (C) No, they all face the city.
21. Are you carrying these bags for someone else?
    (A) No, everything is mine.
    (B) Yes, I gave them something to wear.
    (C) Thanks, nothing for me.
22. What time does your flight leave?
    (A) The fight started at 5 p.m.
    (B) The bag of leaves is very light.
    (C) It’s scheduled to take off at two.
23. Is this your first time at sea?
    (A) I can’t see without my glasses.
    (B) We had tea last time.
    (C) No, I’ve been on several cruises.
24. I can’t decide whether to take a bus or a taxi.
    (A) Because I never pay my taxes.
    (B) It’s less expensive by bus.
    (C) He didn’t take it.
25. When did you buy your ticket?
    (A) Any day now.
    (B) Sometime tomorrow.
    (C) Almost a month ago.
PART 3, Review

Questions 10 through 12 refer to the following conversation.

Woman Look how many people there are in this line!
Man The airline needs more ticket agents helping out.
Woman I’m going to miss my plane. There are 50 people ahead of me.
Man If I didn’t have two heavy bags, I’d carry them on the plane with me. You only have a small carry-on bag. Why don’t you just go straight to the gate?
Woman I haven’t bought my ticket yet.

Questions 13 through 15 refer to the following conversation.

Clerk Yes, we have your reservation, but unfortunately your room isn’t ready yet.
Woman Not ready? Isn’t check-in at noon? It’s three o’clock now.
Clerk I’m really sorry, but there were a lot of late check-outs today. If you’d like, I can give you a room until your room is ready. It won’t be the suite you reserved, but it’s a comfortable room.
Woman Thanks, anyway. I’m supposed to meet some friends here soon. I’ll just wait in the lobby.

PART 4, Task A

Questions 1 and 2 refer to the following announcement.

Good morning. We are ready to board flight 1532, non-stop to Bangkok. As soon as the captain tells us he is ready, we will start our boarding procedure. Please have your boarding pass and identification ready to show the flight attendant. Our first class passengers and frequent flyer club passengers may board at their leisure. In the main cabin, we will board by rows. Please remain in the waiting area until you hear your row called. On behalf of your gate agents here, we hope you have a pleasant flight.

Questions 3 and 4 refer to the following advertisement.

Hi. This is Mollie, your travel agent, with my travel tip for the day. How about a cruise on a freighter? That’s right. A freighter, one of those slow-going cargo ships that take forever to go nowhere. And let me tell you, that as a travel agent, I know that freighter travel is one of the best bargains around. On a freighter, you don’t have a purser, musicians, or a social director to keep you amused. You don’t have a complete hotel staff offering 24-hour service. What you do have is hard-working sailors – men and women who will make your experience one you’ll never forget.

Questions 5 and 6 refer to the following announcement.

Ladies and gentlemen, ahead on your left is the world famous Fifth Avenue. Driver, could we stop the bus for a second? Thank you. Look down that street, you’ll find luxury shop after luxury shop. In each shop, there are plenty of shopkeepers who will be happy to make your purse lighter. OK. Driver, let’s move on. And now we are coming to the theater district where actors and actresses entertain visitors, tourists just like you, and of course, the citizens of New York and New Jersey. This is the end of the tour and if you liked what you heard, remember you may tip the tour guide.

PART 4, Review

Questions 11 through 13 refer to the following announcement.

Good morning from the cockpit, ladies and gentlemen. This is your captain speaking. We’re about one hour and ten minutes from our destination. Air traffic control warns us about some turbulence ahead. We don’t expect the air to be bumpy for another thirty minutes, but just in case, we would like you to stay in your seats with your seat belts fastened. This is for your safety as well as the safety of those around you. I’m also going to ask our cabin crew to prepare the cabin and take their seats in twenty minutes.

Questions 14 through 16 refer to the following welcoming speech.

The Hotel Managers’ Association welcomes you to our annual awards banquet. This is the one occasion in the year where we can honor all of you who have helped our industry grow. You will be pleased to know that hotel occupancy rates shot up to almost 80% this year. And that’s the average, so some lucky hotel managers had 100% of their rooms fully booked all year. Of course, that means a few of us didn’t quite reach 60%. Never mind. What’s important is the future. So please, raise your glasses and join me in a toast to another high occupancy year!