Offering help and advice

1 Read the accident report, and underline true or false.

**ACCIDENT REPORT**

**Date of accident:**
3/2/2012

**Time of incident:**
14:21

**Person involved:**
Mr Paulo Fabricci

**Details:**
One of our guests had a bad fall in the lobby. He cut his leg badly. He was bleeding and also had a headache. He couldn’t stand because he felt faint so the porter called for a first aider. When he arrived he put a large plaster on the man’s leg. Then he gave him some water. The man was in pain and asked to go to hospital so the porter called for an ambulance. The paramedics took him and his wife to the emergency department.

1. A guest fell over. true / false
2. His leg was hurt. true / false
3. He had a pain in his ear. true / false
4. He felt sick. true / false
5. The first aider put a blanket on him. true / false
6. The man wanted to go to the hospital. true / false
7. The doctor called an ambulance. true / false
8. The man went to the pharmacy. true / false

2 Complete the sentences with the words from the box.

<table>
<thead>
<tr>
<th>dentist</th>
<th>physiotherapist</th>
<th>optician</th>
<th>pharmacist</th>
<th>paramedic</th>
</tr>
</thead>
<tbody>
<tr>
<td>surgeon</td>
<td>osteopath</td>
<td>nurse</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1. The ___________________ is taking the man to the hospital in an ambulance.
2. There is a ___________________ in the hospital who does all the operations.
3. Mr Vickers has toothache. He should see a ___________________.
4. Since the accident, I have visited the ___________________ every week.
5. The doctor is on call but the ___________________ is available.
6. He cannot see well and is getting headaches. He needs to see an ___________________.
7. You can buy plasters and painkillers from the ___________________.
8. An ___________________ can help your back pain using massage instead of painkillers.

3 Use the prompts to write responses using *should* or *shouldn’t*.

1. One of the guests has lost his wallet.
   You / call / police. You should call the police.

2. Mrs Kamoto has had a bad fall.
   We / move / her. .................................................................

3. Excuse me, my sister has a stomach ache.
   She / see / doctor. .................................................................

4. One of our guests has diarrhoea.
   They / drink / lots of water. ..................................................

5. The doctor hasn’t arrived yet. I’ll call an ambulance.
   No / you / call / ambulance. It isn’t an emergency. ..............................

6. Mr Lebroq has hurt his head badly.
   He / go to sleep. .................................................................