1. Preparing to Listen
You are going to listen to a talk at a student orientation meeting. Before you listen, think about the following questions.

Can you sometimes tell if someone is angry or happy even before they speak? If so, how can you tell?

2. Listening for Main Ideas
Read questions 1–3. Listen to the news program. Then choose the correct answer for each question.

1. Who is listening to the orientation talk?
   a. the director of international students
   b. new international students

2. What is the purpose of this talk?
   a. to introduce the director for international students affairs
   b. to introduce common problems in non-verbal communication

3. What is body language?
   a. non-verbal communication
   b. spoken communication

3. Listening for More Detail
Read questions statements 4–10. Listen to the talk again and write T for true or F for false for each statement.

_____ 4. Facial expressions and the way you stand are examples of body language.
_____ 5. Body language is the same in most cultures.
_____ 6. In some cultures, making eye contact is a sign of disrespect.
_____ 7. In American culture, making eye contact is a sign of dishonesty.
_____ 8. In American culture, a soft handshake is a sign of weakness.
_____ 9. The speaker tells the students to memorize her list of gestures.
_____ 10. According to the speaker, a smile is a sign of happiness in every culture.